



## In Laboratory Working Time

*(Day of delivery and shipping day do not constitute working days)*

PFM	7 Days
All-Ceramics	7 Days
Composites	7 Days
Implants	Call
Full Cast	5 Days
Add Ceramic After Frame Try In	5 Days
PRO-Temps™	5 Days
Triad Diagnostic Wax Up™	5 Days
Frame Try-in	3 Days
Impact Zone Night Guards™	3 Days
Denture/RPD ( <i>Set-Up</i> )	3 Days
Denture/RPD ( <i>Process</i> )	3 Days
Denture/RPD ( <i>Finish</i> )	3 Days
Custom Trays	3 Days
Bite Rims	3 Days
Stay Plate	3 Days
Sports Mouth Guard	3 Days
Partial Frame Try in (With Bite Rim)	9 Days
Denture Relines & Repairs (same day for local clients)	1 Days
Modeless Digital	4 Days
Manufacture Implant Parts not in our Inventory	Call

Free Rush Service Is Available Please Call (877-484-3522)

Office Hours: Monday-Friday, 7am to 5pm

*(Weekends And Holidays Excluded)*

### Shipping

FedEx/UPS RO-Craft provides free one way shipping using FedEx/UPS Next Day Afternoon Delivery. We also provide complimentary pick-up service for local clients at no charge. We supply shipping boxes, lab slips and pre-printed air bills. Case invoice total less than \$119.00 and removable cases may incur additional charges. Bundle shipping is encouraged. If you have any questions please call (877) 484-3522 for assistance.

### Terms

PRO-Craft grants all new clients an initial credit limit of \$500. We will extend the credit limit when/if the information of our credit application meets our criteria. All accounts are due in full within 30 days of the statement date. Accounts not paid in full after 30 days will be subject to C.O.D. status and a late charge of 2% of the unpaid balance per month. Prices subject to change without notice. It is not our policy to return payment for any laboratory work previously manufactured and seated.

### Customer Agreement

All orders are subject to customer agreement on reverse side of Rx form. Please review carefully before placing your order.