

In Laboratory Working Time

(Day of delivery and shipping day do not constitutes working days)

PFM	7 Day
All-Ceramics	7 Day
Composites	7 Day
Implants	Call
Full Cast	5 Day
Add Ceramic After Frame Try In	5 Day
PRO-Temps TM	
Triad Diagnostic Wax Up TM	
Frame Try-in	
Impact Zone Night Guards TM	4 Day
Denture/RPD (Set-Up)	4 Day
Denture/RPD (Process)	
Denture/RPD (Finish)	
Custom Trays	
Bite Rims	4 Day
Stay Plate	4 Day
Sports Mouth Guard	4 Day
Partial Frame Try in (With Bite rim)	8 Day
Denture Relines & Repairs (same day for local clients)	1 Day
Modeless Digital	4 Day
Manufacture Implant Parts not in our Inventory	Call

Weekends And Holidays Excluded

Free Rush Service Is Available Please Call (877-484-3522)

Office Hours: Monday-Friday, 7am to 5pm

Shipping

FedEx/UPS

RO-Craft provides free one way shipping using FedEx/UPS Next Day After noon Delivery. We also provide complimentary pick-up service for local clients at no charge. We supply shipping boxes, lab slips and pre-printed air bills.

Case invoice total less than \$119.00 and removable cases may incur additional charges. Bundle shipping is encouraged. If you have any questions please call (877) 484-3522 for assistance.

Terms

PRO-Craft grants all new clients an initial credit limit of \$500. We will extend the credit limit when/if the information of our credit application meets our criteria. All accounts are due in full within 30 days of the statement date. Accounts not paid in full after 30 days will be subject to C.O.D. status and a late charge of 2% of the unpaid balance per month. Prices subject to change without notice. It is not our policy to return payment for any laboratory work previously manufactured and seated.

Customer Agreement

All orders are subject to customer agreement on reverse side of Rx form. Please review carefully before placing your order.